

PERIOPERATIVE TEAM IMPLEMENTATION OF A STANDARDIZED PRE-OP BEDSIDE REPORT TO ENSURE PATIENT SAFETY

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BACKGROUND INFORMATION:

Extensive effort has been put into ensuring patients have a safe surgical experience. However, there continues to be more information and care required for each patient including detailed bundle components, timing of medications, and additional infection prevention cares. It is challenging for all perioperative team members to gather, document, and teach the patient prior to surgery. Implementing a standardized pre-op bedside report with all perioperative team members, allows for clear communication, patient safety items to be verified by all, introduction of the healthcare team, and timely resolution of discrepancies and questions prior to surgery.

OBJECTIVES OF PROJECT:

The objectives for implementation of the standardized pre-op bedside report, was first and foremost, to ensure patient safety. Communicating at bedside, facilitated the introduction of all team members and helped reduce the duplication of communication from patient/family to the healthcare team. The final objective of this process was to standardize the report to address all required patient safety items.

PROCESS OF IMPLEMENTATION:

A standardized report was designed and practiced by a small perioperative team to ensure adequate information, smooth flow, and essential patient safety items. Once the process was established, all team members were educated and allowed to practice bedside report prior to the 'go-live' date. After implementation, data was collected by charge staff to ensure successful integration into practice and to address needed revisions of the process.

STATEMENT OF SUCCESSFUL PRACTICE:

Eleven months after implementation, the pre-op bedside report has been fully integrated into practice. This practice has gone through several revisions and has evolved into a two-step process. Certain components are reviewed and discussed by team members prior to entering the patient room to complete the bedside report. Many discrepancies, errors, and consent issues have been identified through this process. Additional safety issues have also been addressed including site signing questions, guardian and family issues, communication plans with families, and additional teaching needs.

IMPLICATIONS FOR ADVANCING THE PRACTICE OF PERIANESTHESIA NURSING:

This powerful tool helps ensure patient safety and satisfaction. Pre-op bedside report has been well received by perioperative team members, patients, and families. Designing and refining the report process gives the PeriAnesthesia nurse an additional tool to provide complete, comprehensive, and safe care to all surgical patients.